

**11-17-20 Meeting Minutes
NCC One-Stop Team
9:30 – 11:30am
Zoom Meeting**



Delaware JobLink
<https://joblink.delaware.gov>
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Attending:

Sarah Meyer – Telamon; Chantae Vinson - Westend Neighborhood House; Neva Anton - Anton Associates; Tonya Burbage, DVR; Morgan Thornton – DE Skills Ctr; Wanda Gibson, DET; Kenan Hilyard – Goodwill; Cheryl Casine – Goodwill; Lisa Sullivan – Jobs for DE Grads; Shauna Curtis – DVR; Amanda Baker – DVR; Ronald Robinson - James H. Groves Adult High School, Red Clay; Sylvia Nawrot; Pearesse Seeney – CareerTEAM; Nakia Fambro – Christina Adult Programs; Amanda Smagala – Christina Adult Programs; Naomi Katz – Challenge Program; Tiffany Williams – Challenge Program; Valarie Wright – FSCAA; Katrina Robinson – Highmark Health Options; Corie Priest – Dept. of Justice; and Hope Ellsworth (recording)

Documents Discussed at the Meeting:

- One-Stop Team link is: <https://det.delawareworks.com/one-stop-system/Team%20Info.php>
- Updated NCC One-Stop Partner Resources (on team link under “Partner Resource Info, by County”)
- Forward Delaware: Rebuilding Delaware’s Workforce Through Rapid Training flyer (updated flyer sent 11/18 and is being added to One-Stop Team link)
- September 2020 DOL Monthly Labor Review (See link below under Resource Sharing)
- Slide Show: “CENTRAL: Capacity Building and Centralized Workforce Development Resource Hub”
- Slide Show on TIP (Theory into Practice) Initiative in Delaware (sent to team on 11/17)

11-17-20 Discussion: This was a virtual meeting.

1. Introductions and Announcements

- Team members introduced themselves. The Team welcomed Katrina Robinson from Highmark Health Options for those receiving Medicaid.
- Hope reminded the Team that the NCC One-Stop Partner Resource List is being updated. She thanked all for changes. [Note: The 12-20 NCC Partner Resource list was distributed to the team on 11/21/20 and is also on the One-Stop Team link.] The Partner Resource list provides contact information, by county, of other potential referrals for our consumers. This is now being updated on a quarterly basis so that the lists on the One-Stop team link will always be as accurate as possible.
- Draft of 2021 Meeting Dates: Reviewed and finalized November and December 2021 meeting dates. [Note: The 2021 meeting dates were distributed on 11/24/20 and have been added to the One-Stop Team link.

2. Resource Sharing

- Forward Delaware: Rebuilding Delaware’s Workforce Through Rapid Training: Hope reported that this short-term training for job seekers is funded via the CARES Act as well as state funding. The team looked at the main website for this initiative: <https://www.forwarddelaware.com/>
 - ✓ [Note: Updated flyers were distributed on 11/18/20 and are being added to the One-Stop Team link]
 - ✓ The website is “the place where job seekers find training to enhance or gain skills; and employers connect with a qualified workforce.
 - ✓ The industries included are: IT; Trades; Construction; Health Care; Transportation and Logistics, as well as Hospitality/Food Service.
 - ✓ Job seekers can apply via the Forward Delaware website. **Hope urged team members to share this information with staff, learners and job seekers ASAP as it is time limited.**

- **Interactive Career Compass:** The Career Compass is a career planning guide. Delaware's Career Compass has recently been updated to make it an editable PDF that can be useful for remote teaching/learning. It is 'interactive' because assessments that need totaling, will now be done automatically for you by the form.
 - ✓ The direct link to the Career Compass is:
[https://lmi.delawareworks.com/Content/Publications/Documents/Delaware%20Career%20Compass%202020-%202021%20\(Interactive\).pdf](https://lmi.delawareworks.com/Content/Publications/Documents/Delaware%20Career%20Compass%202020-%202021%20(Interactive).pdf)
- **Delaware Career & Resource Fair:** Below is the link to the DOJ, US Attorney's Office, and Federal Probation and Parole Virtual Job and Resource Fair, which was held on 10-22. This recording has very useful information and can still be viewed. If you have any questions, you can contact Corie.Priest@delaware.gov or 302-300-0153. Link to recording: <https://youtu.be/Wj7nJSnHY1w>
 - ✓ The Delaware Hub, a partnership with the DOJ, USAO, and Federal Probation and Parole, looks to offer job and resources fairs up and down the state of Delaware. These job & resource fairs are for everyone, and are felon friendly. They attempt to centralize the fairs in areas in the community that are most in need of the resources and employment opportunities. Typically, without COVID the Hub would be held in community centers and churches in the most vulnerable neighborhoods. At this moment, we are hosting them virtually.
- **Partner Resource Sharing:**
 - ✓ From Katrina Robinson: Highmark Health Options GED program will pay for the cost of the GED testing if someone is with Highmark's Health Options Program. (Amerihealth has a similar program if someone on Medicaid has insurance through them.)
 Website: <https://www.highmarkhealthoptions.com/members/announcements/>;
 Email: HHOGEDProgram@highmark.com; Call: 302-421-8849
 - ✓ From Valarie Wright : First State Community Action Agency registration for services:
www.firststatecaa.orghttps://form.jotform.com/201424281937151; FSCAA provides basic services: food, clothing, heating/cooling assistance, etc.
- **ESL/Groves/ABE/GED Courses**
 - ✓ Red Clay Schools: www.redclayschools.com/groves
 - ✓ Christina Adult Programs: www.christinaadultprograms.com [Note: The website was incorrectly listed on the agenda.]
- **Tech Impact Training Opportunities:** The team also looked at training opportunities via Tech Impact. The main website to learn more and apply is: <https://techhiredelaware.org>
- **Dept. of Labor Monthly Labor Review (September 2020):**
<https://lmi.delawareworks.com/Content/Publications/Library/Monthly%20Labor%20Review.php?Checkout=2020-09>

3. **Presentations** (No formal presentations this month.)

- **Telamon:** Rosa Rodriguez provided an overview of Telamon Services. Telamon recently became a WIOA

4. **Opportunities for Improvement: Ideas, Issues, Process Improvement, etc.**

- **Discussion: 2021 Convening Ideas**
 - ✓ Hope reported that the Division of Libraries VISTA Technology person will be conducting a short webinar to review virtual conference/convening platforms that are available, along with pros and cons. Hope will let teams know when this is set up... probably in January. She added that virtual v. in-person format will be decided early in 2021.
 - ✓ Presentation Ideas: 1). "How to get past COVID-19 (pushing past it; seeing how we can still function and work); 2). "Transitioning into new jobs and how to tap into new job markets"; "Access to technology in low income households", (What is available? Who can help to provide hardware, internet, etc.? Consider DVR, tech impact, code differently and any organizations that could provide this assistance)
 - ✓ Hope reported that the Teams will start working on the 2021 Convening in November.
 - ✓ At this point, there were no specific presentation suggestions.
- **Overview of CENTRAL (a proposed new workforce development resource hub):** The Team reviewed some basic information about this proposal (information from a webinar on 11/9). Social Contract is an organization that has been working on the Wilmington Youth Initiative. The proposal of CENTRAL came as a

result of their best practices review and interviews with DET Youth providers. Hope explained that they will provide another webinar once they can demonstrate what the hub would look like and provide. This update will likely be held in January or February and attendees will have the opportunity to provide feedback.

- Improvement Efforts in NCC – Where do we go from here?

- ✓ HIPAA, privacy/confidentiality issues often get in the way of sharing critical information among One-Stop Partner programs who are providing the support to the same individual. Is there a mechanism that could be established so that sharing would be possible?
- ✓ A presentation about the next generation of Joblink that will be online soon. What are new benefits and options for employers, job seekers, staff and learners.
- ✓ How can we better partner with each other to enhance supports for individuals? (i.e. like the interagency DCRC approach to re-entry). Suggestion was to get an update on DCRC efforts.

5. **Next Meeting Date:** Tuesday, December 15th, 9:30 – 11:30, via Zoom. This is being held one week early due to holidays.